

Details about our insurance partners

Updated: July 2019

AIG Europe S.A.,
Direktion für Deutschland
Neue Mainzer Straße 46 - 50
60311 Frankfurt am Main
Germany

General representative: Alexander Nagler
Main business purpose: The operation of all insurance classes except Life insurances
Register court: Frankfurt/Main HRB 112611, Germany
Head office: AIG Europe S.A., 35D, Avenue John F. Kennedy, L-1855 Luxembourg, Registered in the Register R.C.S. Luxembourg, No B 218806;
Supervisory authority: Luxembourg Ministère des Finances; Commissariat aux Assurances 7, boulevard Joseph II, L-1840 Luxembourg, GD de Luxembourg

Extrajudicial complaint point: Versicherungsombudsmann e.V., Postfach 080632, 10006 Berlin, Germany
Supervisory authority/ complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Allianz Global Corporate & Specialty SE
Königinstr. 28
80802 München
Germany

Chairman of the Supervisory Board: Niran Peiris
Board of directors: Chris Fischer Hirs (Chairman), Sinéad Browne, Claire-Marie Coste-Lepoutre, Bettina Dietsche, Hartmut Mai, Paul O'Neill, William Scaldaferrì, Dr. Thomas Sepp
Main business purpose: AGCS Germany offers a wide spectrum of insurances and services in the classes Property, Liability, Engineering, Financial Lines, Aviation and Marine around industry- and special risks
Register court: Munich, Germany HRB 208312
Extrajudicial complaint point: none
Supervisory authority/complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

AXA Versicherung Aktiengesellschaft
Colonia-Allee 10-20
D-51067 Cologne
Germany

Chairman of the Supervisory Board: Jacques de Vaucleroy
Board of directors: Dr. Thomas Buberl (Chairman), Dr. Andrea vam Aubel, Etienne Bouas-Laurent, Thierry Daucourt, Jens Hasselbächer, Frank Hüppelshäuser, Jens Warkentin
Main business purpose: The business activities of the AXA Group include pensions and insurance. This includes private pensions, life and disability insurance, occupational retirement provision, health insurance, property and casualty insurance, and investment and financing.
Register court: Cologne, Germany HR B Nr. 21298
Extrajudicial complaint point: Versicherungsombudsmann e.V., Postfach 080632, 10006 Berlin, Germany
Supervisory authority/ complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Berkshire Hathaway International Insurance Limited, Deutschland
Uerdinger Straße 90
40474 Düsseldorf
Germany

General representative: Gregor Köhler
Main business purpose: Operation of any class of insurance and reinsurance transactions, as well as making all acts and measures which are necessary or reasonable for the acquisition and implementation of insurance and reinsurance transactions.
Register court: Düsseldorf, Germany HRB 77788
Head office of the company: 4th Floor, 8 Fenchurch Place, EC3M 4AJ London, Great Britain
Supervisory authority: The Financial Conduct Authority (FCA), 25 The North Colonnade, Canary Wharf, GB-London E14 5HS
Supervisory authority/ complaint point for the branch in Germany: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Chubb European Group SE
Direktion für Deutschland
Lurgiallee 12
60439 Frankfurt
Germany

General representative: Andreas Wania
Main business purpose: operation of all classes of property- and personal insurance (but not life- and substitutive medical insurances), operation of reinsurance and sale of all sort of insurances.
Register court: Frankfurt/ Main, Germany HRB 58029
Head office of the company: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France
Supervisory authority: „Autorité de contrôle prudentiel et de résolution (ACPR) 4“, Place de Budapest, CS 92459, 75436 PARIS CEDEX 09

Extrajudicial complaint point: Versicherungsombudsmann e.V., Postfach 080632, 10006 Berlin, Germany
Supervisory authority/ complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Hanse Marine Versicherung-AG
Grosser Grasbrook 10
20457 Hamburg
Germany

CEO: Helmut Parche, Gösta Dosse
Main business purpose: The operation of non-life- and accident insurance as well as the reinsurance within Germany and in foreign countries
Register court: Amtsgericht Hamburg, Germany HRB 20408
Extrajudicial complaint point: none
Supervisory authority/ Complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Helvetia Versicherungs-AG
Berliner Strasse 56-58
60311 Frankfurt
Germany

Chairman of the supervisory board: Dr. Markus Gemperle
Board of Directors: Dipl.-Kfm. Volker Steck (Chairman), Dipl.-Kfm. Burkhard Gierse, Thomas Lanfermann
Main business purpose: distribution of all classes of non-life- and accident insurances
Register court: Frankfurt a.M., Germany HRB 6645
Extrajudicial complaint point: none
Supervisory authority/ Complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

KRAVAG-LOGISTIC Versicherungs-AG
Heidenkampsweg 102
20097 Hamburg
Germany

Chairman of the supervisory board: General director Dr. Norbert Rollinger
Board of directors: Dr. Edgar Martin (chairman), Michael Busch, Jan Dirk Dallmer, Jens Hasselbacher
Main business purpose: The KRAVAG-LOGISTIC Versicherungs-Aktiengesellschaft operates the motor vehicle, accident- and breakdown cover and transport insurance.
Register Court: Amtsgericht Hamburg, Germany HRB 76536
Extrajudicial complaint point: Versicherungsombudsmann e.V., Postfach 080632, 10006 Berlin, Germany
Supervisory authority/ Complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Mannheimer Versicherung AG
Zweigniederlassung Schweiz, Zürich
Friedackerstrasse 22
8050 Zürich
Switzerland

Main business purpose: operation of chosen insurance types except life- and medical insurance
Registration: CH-020.9.002.316-1
Headoffice of the company: Mannheim, Germany
Supervisory authority: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany
Ombudsman: Ombudsman der Privatversicherung, Postfach 2646, 8022 Zürich, Switzerland
Supervisory authority/ complaint point: Eidgenössische Finanzmarktaufsicht FINMA, Einsteinstrasse 2, 3003 Bern, Switzerland

Markel Insurance SE
Sophienstr. 26,
80333 München
Germany

Board: Frederik Wulff (chairman of the board), Ole Enevoldsen, Jason Duncan
Main business purpose: Operation of all classes of property and personal insurance (but not life- and substitutive medical insurances), operation of reinsurance and sale of all sort of insurances
Register court: Munich, Germany HRB 233618
Supervisory authority: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany
Extrajudicial complaint point: ./.
Supervisory authority/ complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

Markel International Insurance Company Ltd.
20 Fenchurch Street
London
EC3M 3AZ

Management team: William Stovin (President)
Main business purpose: Operation of all classes of property and personal insurance (but not life- and substitutive medical insurances), operation of reinsurance and sale of all sort of insurances
Head office of the company: 20 Fenchurch Street, London EC3M 3AZ, UK
Supervisory authority: Markel International Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

Complaint point: Financial Ombudsman Service, Exchange Tower, London E14 9SR, UK

R + V Allgemeine Versicherung AG
Raiffeisenplatz 1
65189 Wiesbaden
Germany

Chairman of the board of directors: General Manager Dr. Norbert Rollinger
Board of directors: Dr. Edgar Martin (chairman), Frank-Henning Florian, Heinz-Jürgen Kallerhoff, Julia Merkel, Marc René Michallet, Peter Weiler
Main business purpose: The R+V Allgemeine Versicherung Aktiengesellschaft operates all kind of non-life, accident and reinsurances and also acts as agent for all kind of insurances
Register court: Wiesbaden HRB 2188
Extrajudicial complaint point: Versicherungsombudsmann e.V., Postfach 080632, 10006 Berlin, Germany
Supervisory authority/ complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

ROLAND Rechtsschutz-Versicherungs-AG
Deutz-Kalker Straße 46
50679 Köln
Germany

CEO: Rainer Brune(chairman), Andreas Fleischer, Dr. Ulrich Scholten
Main business purpose: The ROLAND Rechtsschutz-Versicherungs-AG is permitted by the supervisory authority to operate legal protection insurance.
Register court: Handelsregister Köln, Germany HRB 2164
Ombudsman: Versicherungsombudsmann e.V., Postfach 080632, 10006 Berlin, Germany
Supervisory authority/ Complaint point: Bundesanstalt für Finanzdienstleistungsaufsicht, Graurheindorfer Str. 108, 53117 Bonn, Germany

The Shipowners' Mutual Protection and Indemnity Association
Rue Notre - Dame 16
L-2240 Luxembourg

General Manager: Pascal Herrmann
Main business purpose: Mutual insurance company
Registered in Luxembourg RC B14288
Supervisory authority: Commissariat aux Assurances, 7 Boulevard Joseph II, L-1840 Luxembourg
Extrajudicial complaint point: ./.
Supervisory authority/ complaint point: Commissariat aux Assurances, 7 Boulevard Joseph II, L-1840 Luxembourg

The Steamship Mutual Underwriting Association Limited
Aquatical House
39 Bell Lane
GB-London E1 7LU

Board of Directors: A. Pohan (Chairman), C.J. Ahrenskiel, C. Bouch, I. Grimaldi, A. Tung, C.J. Madinabeitia, S.J. Martin, G.W.F. Rynsard
Main Business Purpose: The Club offers two principal types of cover: Class 1 Protection and Indemnity; Class 2 Freight Demurrage and Defence
Registration: No. 105461, England
Supervisory authority/ complaint point: Financial Conduct Authority (FCA number 202548), 25 The North Colonnade, Canary Wharf, GB- London E14 5HS